



## AODA Customer Feedback Form

Thank you for visiting The Hudson's Bay Company. We value all of our customers and strive to meet everyone's needs. Please tell us the date, time and location of your visit:

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Did we respond to your customer service needs today?  YES  NO

Was our customer service provided to you in an accessible manner?

YES  SOMEWHAT  NO (please explain below)

Did you have any problems accessing our goods and services?

YES (please explain below)  SOMEWHAT (please explain below)  NO

Please add any other comments you may have:

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Contact information (optional)\*:

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You may drop off this form at any HBC location or email it to [customercare@hbc.com](mailto:customercare@hbc.com)

Thank you,  
Management